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Mr. Harry Lader
Microbites
2379 Woodward Avenue
Lakewood, OH 44107

Dear Harry,

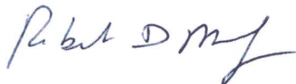
I consider myself to be an Excel superuser and am considered one of the go-to people in our firm for questions on how to do this or that in Excel. I like to find out first what the user has tried to solve the problem before making my suggestions. My mantra for a long time has been that there are almost always more than one way to approach a task or problem using Excel. So to further my depth of knowledge I am always eager to find out from other superusers a different approach or shortcut that I may have missed or never took the time to fully understand and implement.

The advanced Excel class that you led exceeded my expectations. We covered many of the advanced features that I use daily in my job and you confirmed my mantra that there is more than one way to solve a problem. For example, I was aware of the combined index and match functions as replacements for the vlookup function but had not taken the time to use them. Shortly after attending your class I had need to develop a complicated depreciation schedule and found that the index and match function were in fact the better approach.

Your style of teaching the advanced topics was great because while you had a planned outline for topics to cover, you kept the class conversational and highly interactive. You also welcomed and handled some of the challenges that our group threw at you well. The keystroke shortcuts should provide time savings over using the mouse for users but for this old dog, those new tricks may not happen.

Thanks for sharing your knowledge and expertise with us.

Very truly yours,



Robert D. Moran, Jr.
Director of Finance